



**BUSINESS COMMUNICATIONS, ENGINEERED END-TO-END,
AND FULLY MANAGED**

Your 3CX System Should Be Built Around Your Business.

DataPath Solutions, Inc. brings architecture, implementation, hosting, carrier coordination, security, monitoring, and ongoing support together under one accountable team.

ONE PARTNER. ONE ACCOUNTABLE OUTCOME. Avoid the gaps created when the PBX, hosting platform, network, SIP carrier, phones, and support are handled by separate vendors.

Why Use DataPath for 3CX?

- **Business-first architecture.** Call flows, office hours, queues, failover, integrations, user roles, devices, and reporting are designed around how your organization actually works.
- **Full-stack troubleshooting.** DataPath works across the phone system, SIP services, internet connectivity, network, firewall, endpoints, and hosting platform—reducing handoffs and finger-pointing.
- **Continuity by design.** Remote and mobile calling, routing options, backups, redundancy, and documented recovery procedures help keep communications available when a site or circuit is disrupted.
- **Experienced, human support.** Users and administrators get practical training, responsive help, and ongoing guidance from a team that understands both communications and the underlying IT environment.

From Requirements to Reliable Service

LIFECYCLE STAGE	WHAT DATAPATH DELIVERS
Architect & Design	Discovery, extension and number planning, call-flow design, licensing, device and SIP selection, network readiness, security controls, integrations, resilience, and growth planning.
Build & Migrate	Tenant and hosting deployment, trunk and number configuration, phone provisioning, call routing, integrations, testing, number porting, cutover coordination, documentation, and training.
Host & Protect	Managed hosting, firewall and access controls, encrypted remote connectivity where supported, monitoring, backups, update planning, and recovery readiness.
Maintain & Optimize	Moves/adds/changes, user support, proactive maintenance, carrier coordination, performance review, reporting, troubleshooting, and ongoing design improvements.

A Controlled, Low-Drama Transition

1. Discover

Confirm business needs, users, sites, numbers, workflows, risks, and success criteria.

2. Design

Document the target architecture, call handling, security, continuity, and migration plan.

3. Implement

Build, test, train, port, and cut over using an agreed sequence and fallback plan. All without disruption to your legacy infrastructure.

4. Operate

Monitor, maintain, support, document, and continuously improve the environment.



MORE THAN A PHONE SYSTEM INSTALLATION

A Communications Platform You Can Rely on After Go-Live.

3CX supports desk phones, web and mobile apps, video, call center functionality, API's, SSO, AI, reporting, and flexible deployments models. DataPath Solutions, Inc. makes those capabilities operationally dependable for your business.

What Good 3CX Stewardship Looks Like

Designed for the real network

Readiness checks cover switching, VLANs, quality of service, internet capacity, firewall rules, DNS, remote users, and site-specific constraints.

Documented and recoverable

Configuration decisions, carrier details, number inventories, administrative access, backups, and recovery procedures are maintained—not left in someone's memory.

Configured for the real workflow

Routing reflects office hours, departments, queues, escalation paths, voicemail, emergency calling, holidays, and business-continuity priorities.

Supported across boundaries

When a call-quality or routing issue spans PBX, carrier, handset, firewall, internet, or endpoint, DataPath Solutions, Inc. coordinates the investigation through resolution.

Built-In 3CX Value - Made Useful by Good Design

LIFECYCLE STAGE	WHAT DATAPATH DELIVERS
Work from Anywhere	Web, Windows, iOS, and Android clients can extend business calling beyond the office while preserving company call-handling and identity.
Flexible Calling	Supported SIP trunks, ring groups, queues, IVR/digital receptionist, office hours, paging, intercom, and routing rules can be shaped to the organization.
Unified Engagement	Depending on edition and configuration, 3CX can combine voice with video, live chat, messaging, CRM, Microsoft 365, Google Workspace, and contact-center workflows.
Choice & Scalability	3CX supports hosted, self-hosted, and on-premises deployment models, with system-based licensing options and the ability to evolve as users, sites, and requirements change.

Why the Managed Approach Matters

- **Less operational risk.** A defined owner manages dependencies, change control, backups, updates, testing, and recovery readiness.
- **Less wasted time.** Employees have one place to go for help, while DataPath Solutions, Inc. coordinates technical and carrier-side issues behind the scenes.
- **Better long-term fit.** The environment can be reviewed and adjusted as staffing, locations, customer-service expectations, security needs, and integrations change.

START WHERE YOU NEED US. Engage DataPath Solutions, Inc. for a new 3CX deployment, a migration, a health check of an existing system, or complete ongoing management. We are your strategic 3CX expert partner.

LET'S DESIGN A 3CX ENVIRONMENT AROUND YOUR BUSINESS

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3CX capabilities vary by edition, licensing, deployment model, supported providers, and configuration. DataPath Solutions, Inc. will confirm requirements and applicable options during discovery. 3CX is a trademark of its respective owner.