



MODERN 3CX COMMUNICATIONS FOR SCOTTSDALE BUSINESSES,
FLEXIBLE, CONNECTED, AND FULLY MANAGED

Give Your Team a Communications Platform That Works Anywhere.

DataPath Solutions, Inc. combines 3CX architecture, implementation, hosting, carrier coordination, security, monitoring, and ongoing support for organizations in Scottsdale and throughout the greater Phoenix area.

LOCAL ACCESS. NATIONWIDE ENGINEERING. DataPath gives Scottsdale-area organizations responsive access to one team while bringing broader engineering resources to architecture, hosting, carrier, network, and support decisions.

Why Businesses Choose DataPath for 3CX

- **Built for mobile and distributed work.** 3CX can extend company calling to desk phones, web clients, Windows, iOS, and Android users while preserving business identity and call-handling rules.
- **More ways to engage customers.** Depending on edition and configuration, 3CX can bring voice together with video, live chat, messaging, CRM, and contact-center workflows in one communications platform.
- **Integrated with the tools your team uses.** Microsoft 365, Google Workspace, SSO, APIs, and other supported integrations can be incorporated into the design to reduce friction for users and administrators.
- **Managed from end to end.** DataPath works across the PBX, hosting environment, SIP services, internet connectivity, firewall, network, phones, and endpoints so Scottsdale organizations have one technology team to call.

From Requirements to a Better Communications Experience

LIFECYCLE STAGE	WHAT DATAPATH DELIVERS
Architect & Design	Discovery, extension and number planning, call-flow design, licensing, device and SIP selection, mobile-user requirements, security controls, integrations, resilience, and growth planning.
Build & Migrate	Tenant and hosting deployment, trunk and number configuration, phone and app provisioning, routing, integrations, testing, number porting, cutover coordination, documentation, and training.
Host & Protect	Managed hosting, firewall and access controls, encrypted remote connectivity where supported, monitoring, backups, update planning, and recovery readiness.
Maintain & Optimize	Moves/adds/changes, user support, proactive maintenance, carrier coordination, performance review, reporting, troubleshooting, and ongoing experience improvements.

A Smooth Move to 3CX

1. Understand

Confirm users, Scottsdale-area and remote sites, numbers, customer-facing workflows, integrations, risks, and success criteria.

2. Design

Map the target architecture, call handling, mobility, security, continuity, hosting, and migration plan.

3. Launch

Build, test, train, port, and cut over using an agreed sequence so users know what changes and when.

4. Evolve

Monitor, maintain, support, document, and refine the platform as the business and its communications needs change.



A MODERN COMMUNICATIONS EXPERIENCE

Voice, Video, Messaging, AI, and Customer Engagement - Managed as One Platform.

3CX supports desk phones, web and mobile apps, video, call center functionality, APIs, SSO, AI, reporting, and flexible deployment models. DataPath Solutions, Inc. helps Scottsdale businesses turn those capabilities into a practical, secure, and supportable communications experience for employees and customers.

What Managed 3CX Looks Like

Designed for anywhere work

The design accounts for office users, mobile staff, remote users, internet capacity, switching, VLANs, quality of service, firewalls, DNS, and site-specific constraints.

Connected to business tools

Supported CRM, Microsoft 365, Google Workspace, SSO, API, and contact-center integrations can be incorporated where they improve workflow and administration.

Built around customer experience

Routing can reflect office hours, departments, queues, escalation paths, voicemail, holidays, live chat, messaging, and customer-service priorities.

Supported end to end

When a user or call issue spans PBX, SIP carrier, handset, firewall, internet, endpoint, or hosting, DataPath Solutions, Inc. coordinates the investigation through resolution.

Built-In 3CX Value - Connected to the Way Your Team Works

LIFECYCLE STAGE	WHAT DATAPATH DELIVERS
Work from Anywhere	Web, Windows, iOS, and Android clients can extend business calling beyond the Scottsdale office while preserving company call-handling and identity.
Customer Engagement	Depending on edition and configuration, voice can be combined with video, live chat, messaging, queues, digital receptionist, and contact-center workflows.
Business Integrations	Supported CRM, Microsoft 365, Google Workspace, SSO, and API capabilities can connect communications with the applications your team already uses.
Flexible Deployment	3CX supports hosted, self-hosted, and on-premises deployment models, with system-based licensing and the ability to evolve as users, locations, and requirements change.

Why Managed 3CX Fits Your Businesses

- **A better user experience.** Employees get consistent calling, routing, mobile access, and support without having to understand the technology behind the platform.
- **One place for accountability.** DataPath Solutions, Inc. coordinates technical and carrier-side issues across the 3CX platform, network, hosting, endpoints, and SIP services.
- **Room to evolve.** The environment can be adjusted as staffing, remote-work patterns, customer-service expectations, locations, security requirements, and integrations change.

START WHERE YOU NEED US. Engage DataPath Solutions, Inc. for a new Scottsdale 3CX deployment, migration, health check, or complete ongoing management. We combine local accessibility with nationwide technical resources for businesses throughout Scottsdale and the greater Phoenix area.

LET'S BUILD A 3CX EXPERIENCE AROUND YOUR BUSINESS

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