PATH.IQ by DataPath | Powered by 3CX

PATH.IQ | FULLY MANAGED 3CX PRODUCT OVERVIEW

More Than a Phone System.
A Complete Communications Solution.

PATH.IQ is DataPath Solutions, Inc.'s proprietary, fully managed business communications solution, powered by 3CX. We connect the phone system, hosting, carrier services, business messaging, AI, integrations, and eFax/vFax with the expertise to design, deploy, train, support, and manage the entire experience.

ONE PLATFORM. ONE EXPERIENCED PARTNER. ONE MANAGED SOLUTION.

Built around your business, from architecture and implementation to connectivity, training, and ongoing care.

Why PATH.IQ?

Simplified Ownership

One partner coordinating your PBX, numbers, carriers, messaging, integrations, and support.

Engineering Depth

Architecture, call flows, implementation, and long-term operational planning - not just installation.

Connected Communications

Bring SIP, numbers, business SMS, mobility, AI, fax, and CRM workflows into one strategy.

Built to Evolve

Support for changing users, locations, workflows, communication needs, and new capabilities.

The Complete PATH.IQ Lifecycle

1 / DESIGN

Assess your users, sites, call flows, integrations, and business requirements.

2 / BUILD

Architect, engineer, configure, host, and implement your 3CX environment.

3 / CONNECT

Enable DIDs, SIP, SMS, AI, CRM, eFax/vFax, and train your team.

4 / MANAGE

Support, administer, optimize, and evolve your communications over time.

Everything Behind Your 3CX Experience

3CX powers the communications platform. DataPath brings the architecture, hosting, carrier connectivity, business integrations, training, and long-term operational ownership together through PATH.IQ.

3CX Systems & Engineering

Requirements, architecture, call flows, routing, phone provisioning, implementation, and system migrations.

Hosting & Infrastructure

Hosted or on-premises deployment planning, infrastructure options, monitoring, resilience, and technical oversight.

DIDs, SIP Trunks & Numbers

DID provisioning, number porting and management, inbound/outbound SIP trunk options, and carrier coordination.

Business SMS, Mobility & eFax/vFax

Business messaging, mobile communications, and electronic or virtual fax offerings within your solution.

AI, CRM & System Integrations

AI receptionists, intelligent call handling, supported CRM connections, application integrations, and automation.

Training, Support & Management

Administrator and end-user training, troubleshooting, system administration, changes, and ongoing improvement.

NEW TO 3CX?

From assessment and design to number migration, deployment, training, and long-term management, DataPath guides the transition.

ALREADY USING 3CX?

Keep your existing 3CX investment while improving hosting, engineering, connectivity, integrations, and managed support.

3CX IS THE TECHNOLOGY. DATAPATH IS THE SOLUTION.

Discover a PATH.IQ solution designed around your business.

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Services, integrations, and hosting options are tailored to each deployment and service agreement.